



## GENERAL DOG POLICY

1. **Dogs will only be allowed under a previous written confirmation by the Hotel.**
2. Room Mate Hotels will allow dogs as “pet”, no other types of animals are permitted on property.
3. An additional charge of 15 € per day will be applied upon check in.
4. A dog must not exceed 40 kgs or under 1 year old and possess a dog's liability insurance and an updated vaccination certificate.
5. Dog beds, feeders and waterers will be provided. Any damage to these items will incur additional charges.
6. At the time when housekeeping services are provided, the housekeepers will not service the room if the dog is left unattended.
7. Dogs are not allowed to use the bath or showers of the rooms.
8. It is not allowed to use the towels or sheets for cleaning the animal.
9. When the dog is out of the room and on property, the dog is required to be on a leash and under the control of the handler.
10. In the event that the dog damages, soils/stains furniture or carpet beyond normal cleaning, additional charges will apply.
11. Dogs are not allowed in public areas, including restaurants, bars, terrace, pool areas and meeting rooms.
12. Dogs are not allowed to stay alone in the room, except during breakfast hours. It will be necessary to provide a contact telephone number and be reachable within the hotel.
13. If you need to leave your pet alone, it is necessary to call reception to arrange the cleaning time of your room. In this case, you must make use of the pet hanger, placing it on the doorknob when leaving so that the hotel staff will not enter the room
14. For the safety of all guests, these breeds are not allowed on property. Dog breeds may include, but are not limited to: Great Dane, Sharpei, Pit Bull, Rottweiler, German Shepherd, Husky, Alaskan Malamute, Doberman Pinscher, Chow Chow and Presa

Canario (other dog breeds at discretion of Management). Any dog, regardless of breed, that shows aggression will be asked to be removed from the property.

15. A dog will not be permitted to disturb other guests. o Aggressive behaviour, even for breeds not listed in Section 13, will not be permitted to stay on property. Excessive barking will result in the owner of the pet needing to find proper accommodations for their dog.
16. Any restrictions set forth herein including limitations on size, breed or a location where a dog can be present with its owner or handler referenced herein only apply to dogs and not service animals.